



June 1, 2025

New Individual In-Reach Program

Dear Skilled Nursing Facility Resident,

Health First Colorado (Colorado's Medicaid Program) wants to improve how we share information about options for community living. Our goal is to make sure Health First Colorado members who live in nursing facilities know all their options for moving out of the nursing facility if they want to.

To help with this, on July 1, 2025, Options Counseling will officially be replaced by Individual In-Reach. Individual In-Reach is optional. You are not required to do anything if you don't want to, and we encourage you to share this information with the people who support you. This is an opportunity for you to receive direct individualized information about your community living options, if you are interested in moving from a nursing facility to another place in the community, such as your own apartment or home, Assisted Living Facility, or Independent Living Facility. In these meetings you can also learn about other Medicaid and local benefits that you may be eligible for. Other options may also be available.

If you have a guardian or conservator, that person must be involved in the process too. In-Reach Counselors will start contacting members who live in nursing facilities in July 2025 to see if they are interested in receiving this information. If you would like to begin the process sooner, please complete the referral form on the back of this letter and an In-Reach Counselor will contact you within 10 business days. Please remember, no service or transition is guaranteed.

For more information, please go to hcpf.colorado.gov/transition-services. There is also more information on the back of this letter.

Sincerely,

In-Reach Team

Phone: 303-866-5499

Email: hcpf_clo_inreach@state.co.us



Medicaid Transition to Community Request Form

hcpf.jotformgov.com/241226870607052



Scan the code to complete this online form to connect with someone who can provide information on Community Transitions.

Residents, Guardians, Power of Attorney, or any community resident can complete this form on your behalf. The facility staff can help you access this form as well.

Transition Services Website

hcpf.colorado.gov/transition-services



Information regarding the Community Transition process and resources that may be available.

Facility staff can help you access this website.

