



**We want
to hear
from
you!**

We want you to know how to provide feedback.

All Colorado departments of human and social services, also known as eligibility sites, strive to provide exceptional customer service. One of our best tools for improvement is feedback from the people we serve. To request a copy of our Customer Relations Plan, please contact:

Take Our Survey

Complete our survey about your customer service experiences with your county or eligibility site by scanning the QR code below or visit: hfcgo.com/countycss



Customer Service Complaints

If you have a complaint about your county or eligibility site, please let us know. You can submit your complaint anonymously by visiting: hcpfdev.secure.force.com/CountyMemberWebform or scanning the QR code below.



COLORADO
Department of Health Care
Policy & Financing